

Cloud-based
Hosted PBX

HIPAA Compliance With WireSpeed Hosted PBX

VoIP Providers are Subject to HIPAA

Some VoIP and Hosted PBX providers will say that VoIP communications are exempt from HIPAA regulations. This misconception is often caused by wording like this within the HIPAA documentation:

“Certain transmissions, including of paper, via facsimile, and of voice, via telephone, are not considered to be transmissions via electronic media, because the information being exchanged did not exist in electronic form before the transmission.”


Modern VoIP systems and Hosted PBX solutions all provide call recording, call accounting, and digital voicemail options, which represent potential patient and sensitive information – being recorded and stored.


HIPAA Compliance From End-to-End

WireSpeed Communications takes data security and personal information very seriously. Our hand-selected hardware and software platforms have each been tested and documented to be HIPAA compliant. From our encryption-enabled handsets to our secure administrative PBX and the client configuration portal, all connections are established with HIPAA compliant SSL, TLS, or other encryption protocols. Any and all recorded voice data is encrypted in transit and at rest.

Business Associate Agreement

WireSpeed Communications routinely works with clients and networks which have HIPAA compliance concerns and requirements. As a HIPAA compliant PBX and VoIP provider, a Business Associate Agreement which meets or exceeds HIPAA guidelines will happily be furnished or executed upon request.

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***Any provider that
considers VoIP to be
exempt from HIPAA
isn't taking your
practice's risk
seriously enough.***

